

## NO REFUND POLICY FOR REGISTRATIONS

Once paid, registration fees for the O.N.E. Experience, Live Immersion Training Programs and other events are non-refundable. Any terms on this page referring to the "Live Immersion Training Program(s)" also applies to the O.N.E. Experience and other events by The Reconnection, LLC. If a registrant desires to reschedule his or her attendance at a Live Immersion Training Program or event, a registration is transferable to another Live Immersion Training Program or event hosted by The Reconnection LLC, its affiliates, subsidiaries, successors or assigns ("The Reconnection", "we" or "us") so long as registrant provides us with at least thirty (30) days written or electronic (emailed) notice of the desire to transfer the registration. Your rescheduled Live Immersion Training Program or event must take place within one (1) year from the original Live Immersion Training Program or event date. A transfer certificate will be saved in your personal record with The Reconnection in value to the dollar amount paid for the original registration. An administrative fee of US\$50 will apply in the event you transfer your Live Immersion Training Program or event date as permitted above. Sale or transfer of Live Immersion Training Program tickets or credits to another person is not permitted.

## CANCELLATION/POSTPONEMENT/DISCOUNTED ENROLLMENT POLICY

We reserve the right to cancel or postpone a O.N.E. Experience, Live Immersion Training Program or related event(s) in our sole discretion. If we cancel or postpone a Live Immersion Training Program or event, we will use reasonable efforts to reschedule the cancelled or postponed Live Immersion Training Program or event to within twelve (12) months from its original start date. Registration fees paid by registrants for a cancelled or postponed Live Immersion Training Program shall be applicable to the rescheduled Live Immersion Training Program on a dollar for dollar basis only. In the event The Reconnection elects not to reschedule the cancelled Live Immersion Training Program or event, registrant will be offered a refund. If this occurs, our responsibility is limited to a refund of any registration fee(s) already paid. The Reconnection is not responsible for airline tickets, hotels costs, other tickets or payments, or any similar fee penalties or related or unrelated losses, costs and/or expenses registrant may incur or have incurred as a result of any trip cancellations or changes. Please allow thirty (30) days for us to process any refunds or credit changes.

Live Immersion Training Program dates and locations are subject to change without prior notice. The Reconnection reserves the right to change any and all instructors for each Live Immersion Training Program or event without notice.

Discounts associated with the original purchase are non-transferrable. Discounted enrollments are only directly transferrable to target seminars currently priced at or above the same discount as the original purchase. Targeted seminars with a lower current discount than the original purchase will need to register at the target seminar, with a discount equivalent to the difference between the original discount, and the current available discount. The administrative fee will also be assessed for such transfers. All payments are adjusted to the local currency and applicable taxes for the target seminar. Sale or transfer of seminar tickets or credits is not permitted. Discount prices shown online are not valid in conjunction with any other offer and are subject to tax, as applicable.

By registering for a Live Immersion Training Program, you acknowledge that The Reconnection LLC does not make any representation, warranty, or guarantee as to whether you will ultimately attain sufficient understanding and knowledge to become a practitioner of Reconnective Healing. Regardless of whether you become a practitioner, once paid, the registration fee becomes non-refundable. Any right to a refund is not dependent on whether you become a practitioner of Reconnective Healing.